

# Your Digital Resources



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Members can access information about their plan benefits and claim information at [www.webtpa.com](http://www.webtpa.com) or by downloading the WebTPA mobile app. Your member portal and app keeps member information safe and ensures strict HIPAA-compliant confidentiality.

## Register Online.

The instructions below are to register your account on the member portal.

1. Go to [www.webtpa.com](http://www.webtpa.com).
2. Click Member Log In.
3. Click Register Now. Read the License Agreement and click Agree.
4. Enter your date of birth, zip code, and member ID.
5. Follow the prompts to create a username and password.
6. Confirm your information and start enjoying the benefits of your account!

## Your online member portal account allows you to:

- View eligibility information for subscribers and dependents (dependents ages 18+ need a HIPAA release form for the subscriber to view their information)
- View, print, or order an ID card
- View claim status and history
- View your Explanation of Benefits
- Search for a provider near you
- Download forms and documents
- Go paperless
- Communicate with Member Services

## Download the Mobile App.

You can download the WebTPA Mobile App by visiting the Apple App store or Google Play for Android.

If you have created an online member portal account, you can use the same username and password to log in to your mobile app. Your online member portal account and mobile app account are one and the same and allow you to access the same health plan information.

If you have not created a member portal account, you can register your account on the mobile app.



Scan the QR code to download the mobile app.

**We're Here To Help.** Visit [www.webtpa.com](http://www.webtpa.com) or call the phone number on the back of your ID card to receive additional assistance from your designated customer service team.

