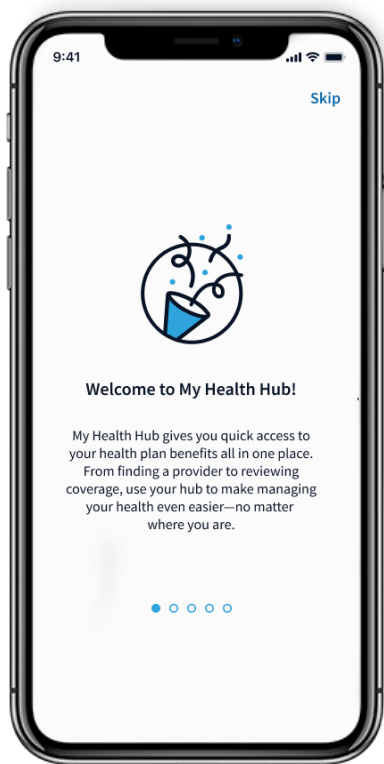


Effective 6/1/23, Your new Hartford Member Portal is here.

If you had an account on the previous Hartford Member Portal, you will need to re-register and use My Health Hub going forward. Your previous claims and supplemental health information will be loaded into your new account.



Download the My Health Hub App

You can download the My Health Hub mobile app by visiting the Apple App store or Google Play for Android.



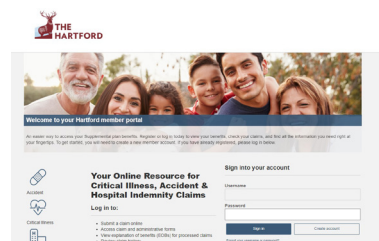
Questions?

Call 866-547-4205 to speak with a dedicated customer service representative.

Register on Myhealthhub



My Health Hub is replacing the website formerly known as the Hartford Member Portal.



Get started.

The instructions below are to register your My Health Hub account on the website or mobile app.

- 01** Go to thehartford.com/benefits/myclaim or visit the app store and download the My Health Hub app.
- 02** Click **register now** and read the Terms and Conditions.
- 03** Complete the information on the form, and **agree to the Terms and Conditions** before clicking **continue**.
- 04** Verify your email address and click **continue**.
- 05** A verification code will be sent to the email address you provided. Enter the code and click **verify code**.
- 06** Here you can create your username and password. Follow the username and password requirements listed on the screen.
- 07** Now you can set your mobile app preferences such as allowing notifications and going paperless.
- 08** Click **go to homepage** and you will be able to start the onboarding steps.

The onboarding steps show you how to access your supplemental health plan information and reach out for assistance. If you do not want to take the onboarding steps, you can click “skip” to be redirected to your account homepage.